

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

| | | | |
|--|----------------|-------------------|-------------------------|
| Applicant: | Amitabh et al. | Conf. No.: | 9419 |
| Serial No.: | 10/630,392 | Art Unit: | 3628 |
| Filed: | 7/30/2003 | Examiner: | Robinson Boyce, Akiba K |
| Title: CUSTOMER RELATIONSHIP MANAGEMENT SYSTEM WITH COMPLIANCE TRACKING CAPABILITIES | | | |

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

PRELIMINARY AMENDMENT

Sir:

I. INTRODUCTORY COMMENTS

This paper is being filed in response to the Advisory Action dated October 15, 2007 and concurrently with a Request for Continued Examination. Prior to examination of the merits, please amend the above-identified patent application as follows: